



Consumer HITS Request Form

(CGI USE)

Date:

Time:

MANDATORY INFORMATION

Name

Property Address

**Previous Address (if
less than 3 years at
present address)**

Daytime Phone

Signature(s):

Proof of Residence – Include a copy of a current Utility (i.e. gas, hydro, or phone) or Property Tax Statement.

Send your request and Proof of Residence by one of the options below:

- Fax: 1-514-415-3989
- Mail: CGI Technical Assistance Centre
1350 Rene-Levesque West, 7th Floor
Montreal, PQ, H3G 1T4
- Scan and email: insurance.helpdesk@cgi.com

By signing this request you agree:

1. You are requesting your own personal claims information. Claims information pertaining to the property while it was not under your ownership will not be provided.
2. This request must be signed by a person on the policy.
3. CGI will mail a copy of your personal report via regular mail within 10 business days of receiving your request to the address that appears as the Proof of Residence.
4. A Consumer HITS Report provides claims history as submitted by the Canadian Property and Casualty (P&C) industry.
5. CGI will provide one report within a 12 month period at no cost.
6. CGI stores and reports data and is not authorized to make changes to this data.
7. If you do not agree with the information on your HITS Report, please contact the Complaint Officer/Ombudsperson of the insurer that provided the data. A list of these individuals can be found on the Financial Services Commission of Ontario website:
<http://www.fSCO.gov.on.ca/english/insurance/resolvecomplaint-insurance.asp> and select "Company Consumer Complaint Officers".
8. You have read, understand and agree to the guidelines as described above.